

Student Club Video Content

Week 18: Patient Policies & Team Policies

1. TLC Procedure
 - a. Clarity is the 1st Law of Success
 - b. State policy and always ask “what did you hear me say?”
 - c. Press down our explanation of policies to always lead with what is important to them.
 - d. Policies = simplicity, peace and control
 - e. In practice policies provide simplicity, prosperity and the ability for flexibility
2. Parallel to school and clinic
 - a. Ask a lot of questions we can’t know if we don’t ask
 - b. Becoming a master of asking questions.
 - c. In school – use as a testing ground to define your eventual policy and policies for the present
3. Drill:
 - a. Ask questions you think others in class would have but they are not asking.

Homework:

This week in class and in clinic try every day to ask at least 2 questions and listen to the questions

“Now is the time to dig in”